

**Problem**

The sound plays at normal volume on the iPad but is too low or can't be heard through the headphones.

**Possible Solution**

Check the following setting on the iPad

1. Tap on Settings
2. Scroll down and find Music on the left hand side of the window. Tap on Music.
3. On the right hand side tap on Volume Limit.
4. Slide the volume slider to the right to increase the volume level.